1 LOOK-UP SCHEDULE/FARES
The Check Flights function provides a gateway into the Travelocity booking engine. Customers supply an origin, a destination, a departure and a return time. The engine returns a list of relevant flights. The form requesting this information appears on the home page. The form might look like this:

```
Origin
Destination
Departure
Return
```

2 PROMOTIONS
US Airways offers several different kinds of promotions. The home page will allow customers to get more information about all the promotions, get information specifically about E-Savers, or look at other current specials. This area of the page might look like this:

```
PROMOTIONS
more info

Washington, DC -> Atlanta
Atlanta -> Miami
Atlanta -> Dallas
New York (JFK) -> Pittsburgh
New York (JFK) -> Baltimore

more specials...
```

3 GUIDE FOR TRAVELERS
The Web site contains a lot of important information for travelers, including in-flight entertainment, terminal maps, and weather. This almanac must be available, but must not overwhelm the user experience. Customers can easily get lost in this information. Making it easy to navigate will make it more valuable to customers. The mechanism for accessing this information from the home page might look like this:

```
Guide for Travelers
-- select a travel document --

This device may be used throughout the site to give customers a means for accessing travelers guide information.
```

4 CORPORATE INFORMATION
The home page will include a link to US Airways corporate information.

5 GLOBAL NAVIGATION
Global Navigation must be scalable to accommodate some new tools. We recommend, however, limiting this area to essential items (like Customer Service and Contact Us) and travel tools (like Look Up Schedules).

```
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```

6 SERVICES
We recommend that US Airways spell out value proposition, particularly when services use common words like "express" or "shuttle." The home page must contain some messaging to help customers understand the value US Airways provides in its services. We recommend that US Airways uses no more than six items. This messaging could take the form:

```
- Economical travel on MetroJet
- Flexible schedules on US Airways Express
- Luxurious comfort on US Airways Shuttle
- Speedy delivery with CargoWorks
```

7 LOG INTO DIVIDEND MILES ACCOUNT
A small form allows Dividend Miles customers to log into their account. The form requests the account number and pin. This area of the page also includes a link to the Dividend Miles enrollment form, and a link to information about the Dividend Miles program. The form might look something like this:

```
DIVIDEND MILES

Account #
PIN

log in
```

8 LOOK-UP FLIGHT STATUS (FLIFO)
Customers supply a flight number, and the system returns the current flight status. To help customers understand "flight status," the form includes the verbiage "arrival time" and "departure time." The form might look like this:

```
Arrival Time
Departure Time
Status
```

9 LINK TO BOOKING ENGINE
The home page must also include a link to the booking engine. In the future, depending on the technology, we could eliminate the link from the home page. Customers would move to the booking engine from the schedule and fare lookup applications.